

OHIO ALTERNATIVE RESPONSE PILOT PROJECT

Presentation Before the Subcommittee on Child Abuse, Neglect and Dependency

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AIM Team

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Ohio Alternative Response Evaluation



Point in Time Evaluation Tasks

General Surveys:

- Survey of Community Stakeholders, completed in Fall 2008
 - Second survey planned for November 2009
- First General Survey of Workers completed in Fall of 2008
 - Second survey planned for December 2009
- Completed Initial Office Visits and worker/supervisor interviews
 - Next visits to occur in July/August 2009

Point in Time Evaluation Tasks

Cost Analysis:

- Completed Contacts and interviews of local sources of cost data
- Interviewed local contacts in nine counties
 - Identified data sources and barriers
- Data collection to begin in late September 2009
- Recall that cost information will be collected on sample cases. Currently, there are statewide:
 - 365 sample experimental (AR) families
 - 334 sample control (TR) families

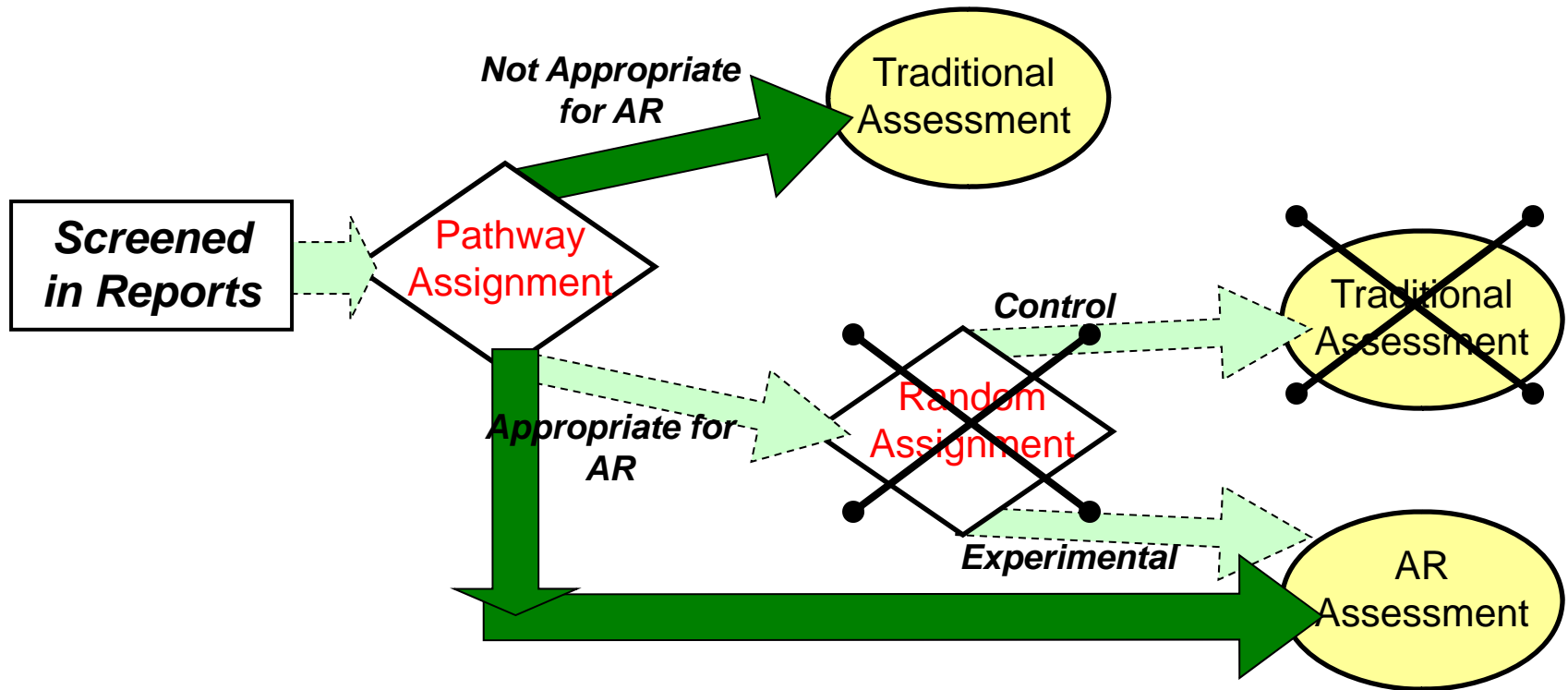
Ongoing Evaluation Tasks

Random Assignment:

- Began during July 2008 for most counties and August 2008 in Franklin County.
- Random assignment will continue through September, 2009.
- After September, 2009, all appropriate reports may be assigned to AR.

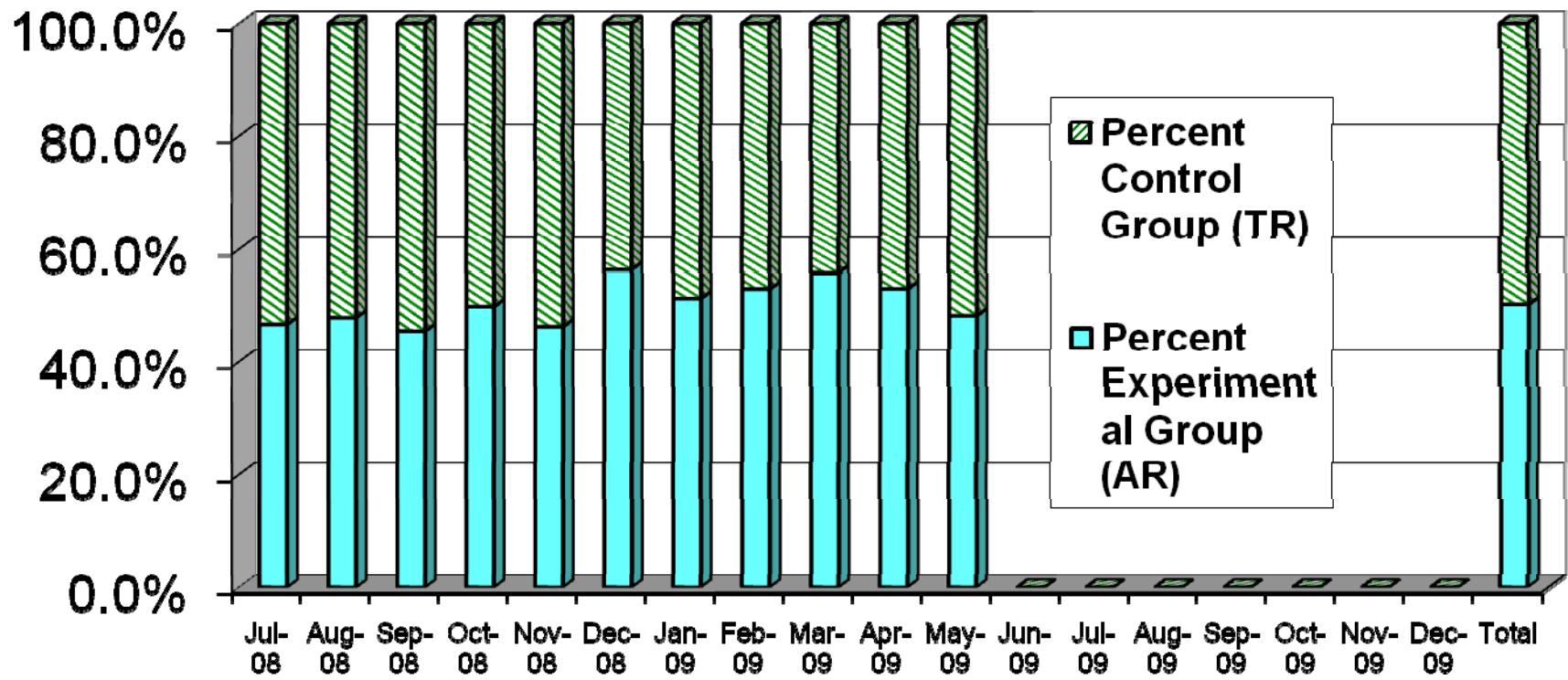
Random Assignment

After September 2009...



Random Assignment (July 2008 through May 2009)

- As of May 30, 2009, there were 1,938 (50.4%) experimental cases and 1,906 (49.6%) control cases statewide. By this date there had been 41,370 intakes into SACWIS in the 10 counties.



Ongoing and Monthly Evaluation Tasks

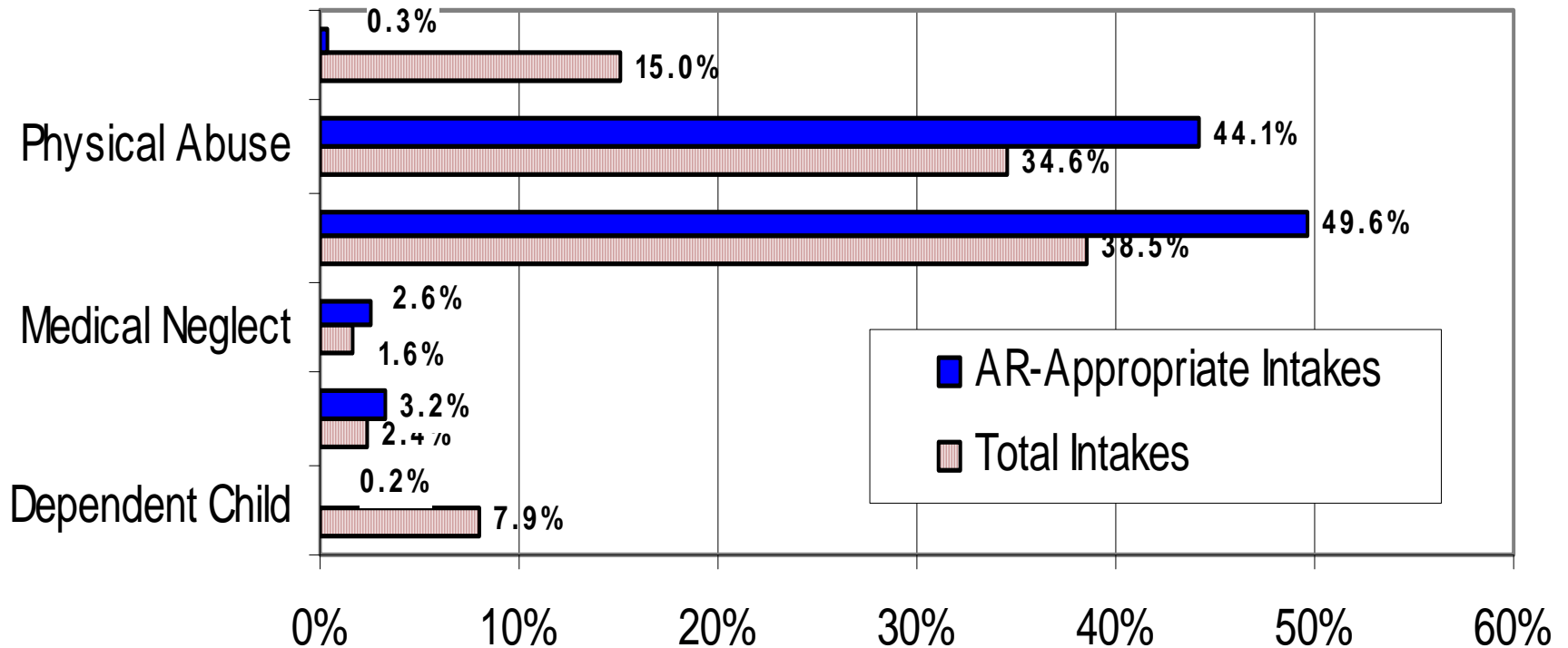
Monthly SACWIS Extractions:

- Began in August 2008 with a hiatus in November 2008, extractions and uploads received during the first week of each month
 - Initial conversion programs were completed in December 2008
 - Revised and expanded programs were completed in January and February 2009
 - First analysis programs in March 2009
 - First follow-up programs based on SACWIS data (subsequent CA/N reports, subsequent child removals) to be completed in June and July 2009 for dry runs

Example of Analysis using SACWIS data

SACWIS Intake Allegations

Comparison of Allegations (AR versus Total Intakes)



Ongoing and Monthly Evaluation Tasks

Manually Entered Data:

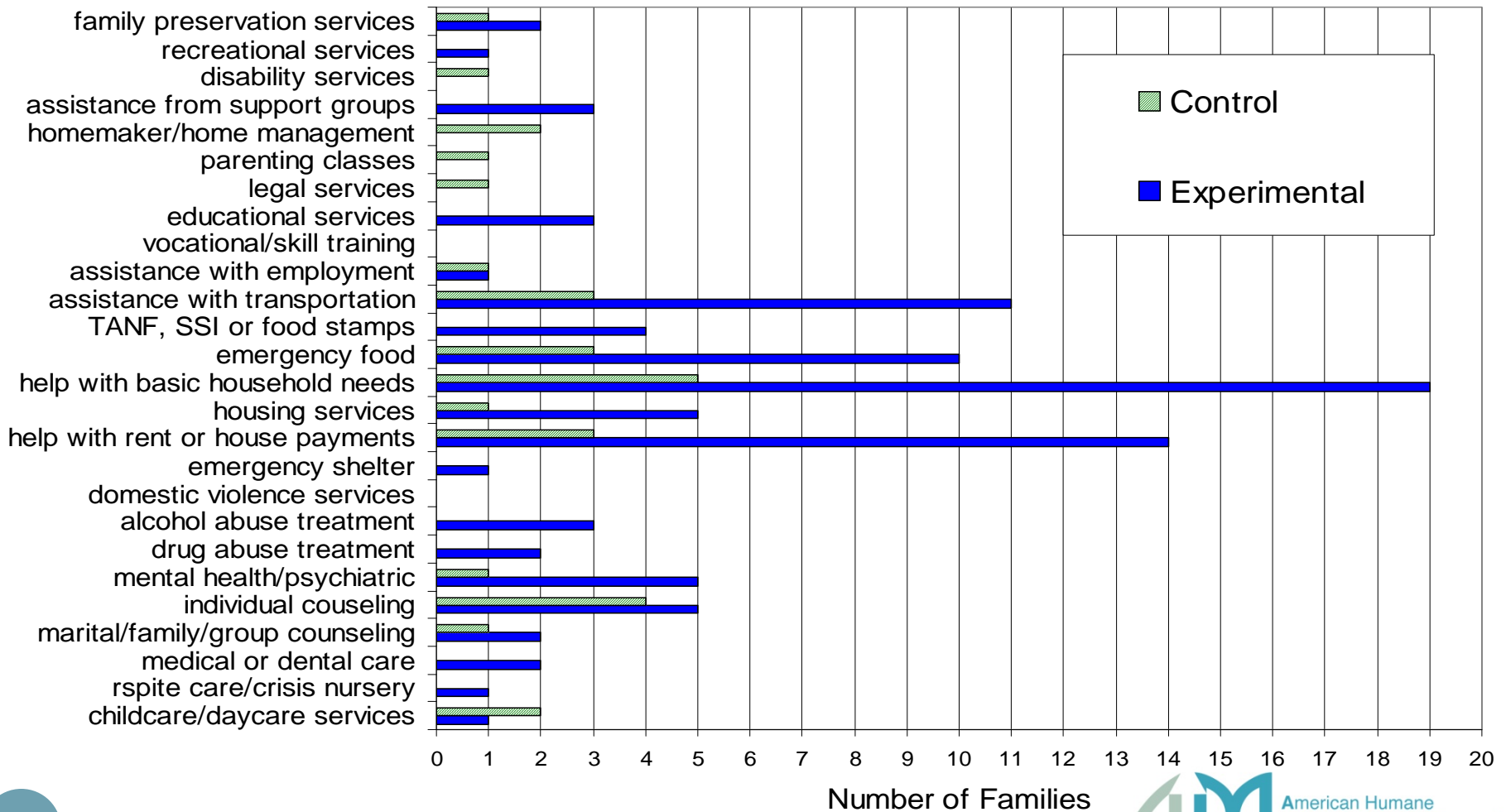
- Monthly spreadsheets of new sample cases:
 - Contacts in each county receive a spreadsheet of sample cases added for the previous month. They are requested to enter the names of workers assigned and, if not already indicated, email addresses.
 - This process will continue through August 2009 (possibly with minor corrections requested later)
- Monthly listings of Open Experimental Cases:
 - Contacts are requested to enter the closing dates for cases if closed
 - Some counties send local spreadsheets that they are maintaining on an ongoing basis
 - This process will continue through February 2010
- This is a burden on counties and on the evaluator but is essential because of the lack of SACWIS data on AR

Ongoing and Monthly Evaluation Tasks

- Case Specific Surveys:
- Each month workers are contacted by email to complete information on a sub-sample of cases
 - Process requires transferring names from monthly spreadsheets to database, selecting sample cases, contacting workers
 - Emails are sent to workers asking them to respond about one and sometimes two cases on their caseloads.
 - Workers click a link and complete the questions online on the case-specific survey instrument
 - 503 Requests have been made to date, with 37 cases dropped

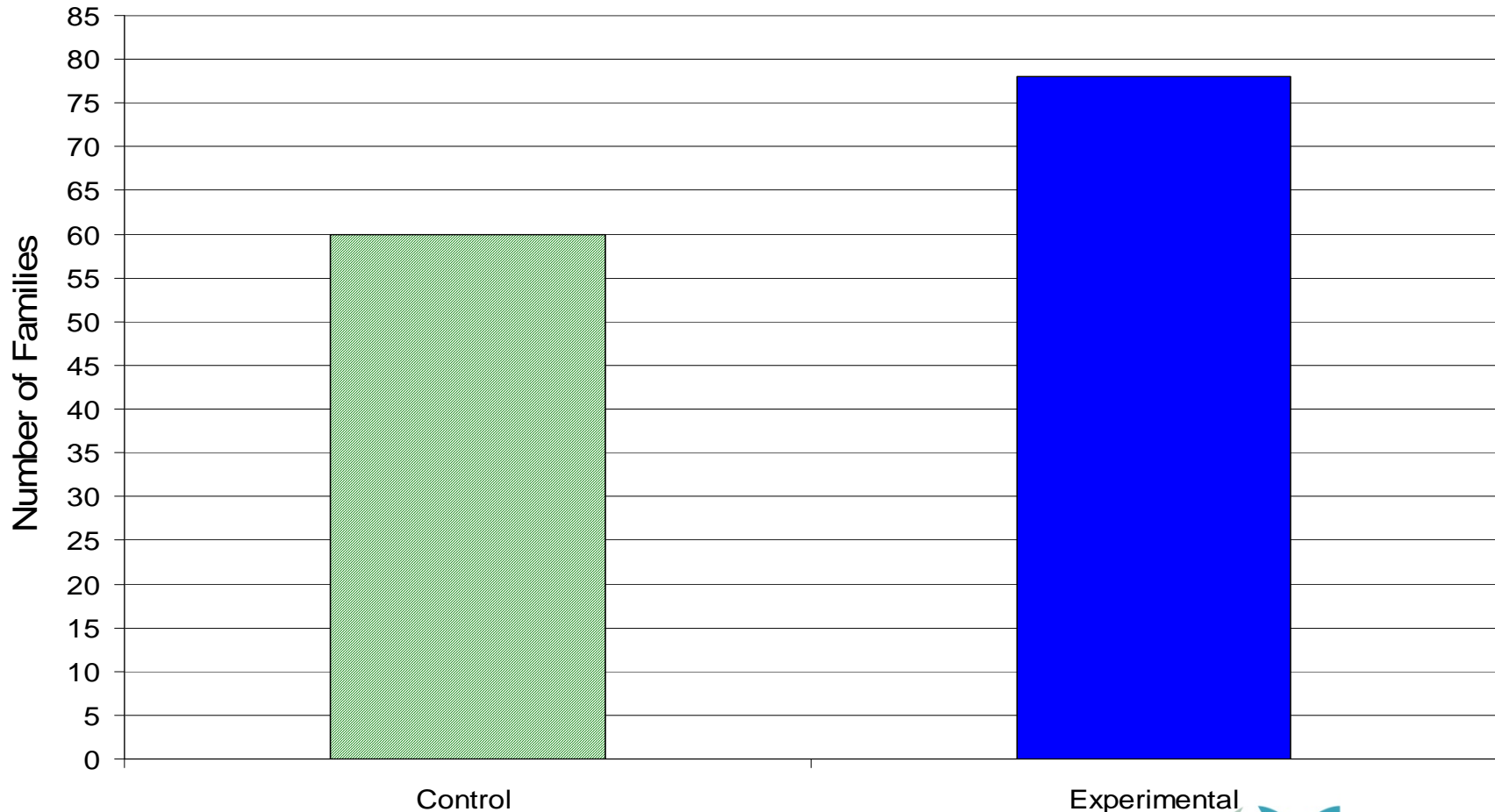
Example of Analysis from Case-Specific Survey

Service Provided (reported by workers)



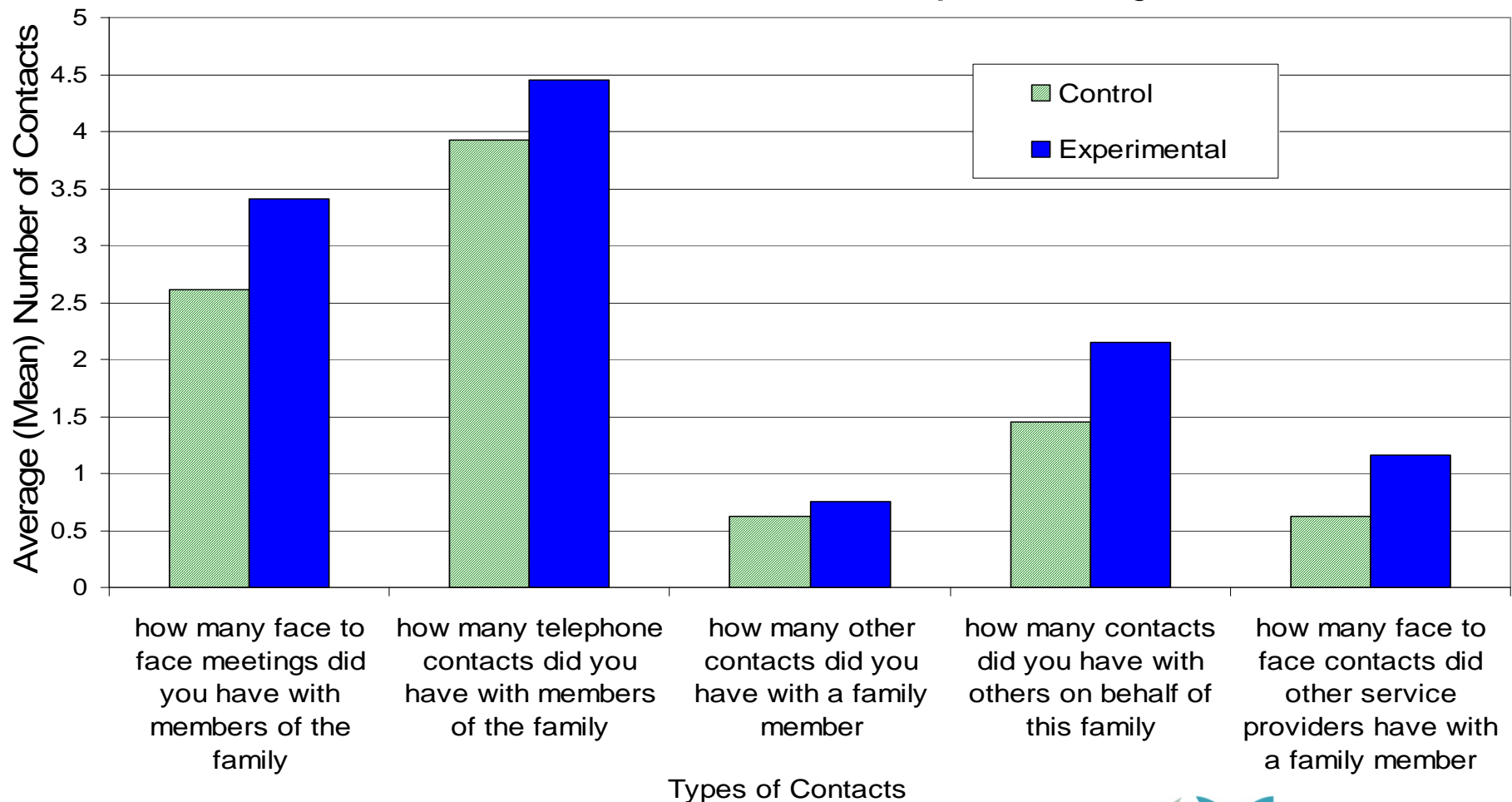
Example of Analysis from Case-Specific Survey

Any Service Provided to a Family (reported by workers)



Example of Analysis from Case-Specific Survey

Worker Contacts with Families (reported by workers)



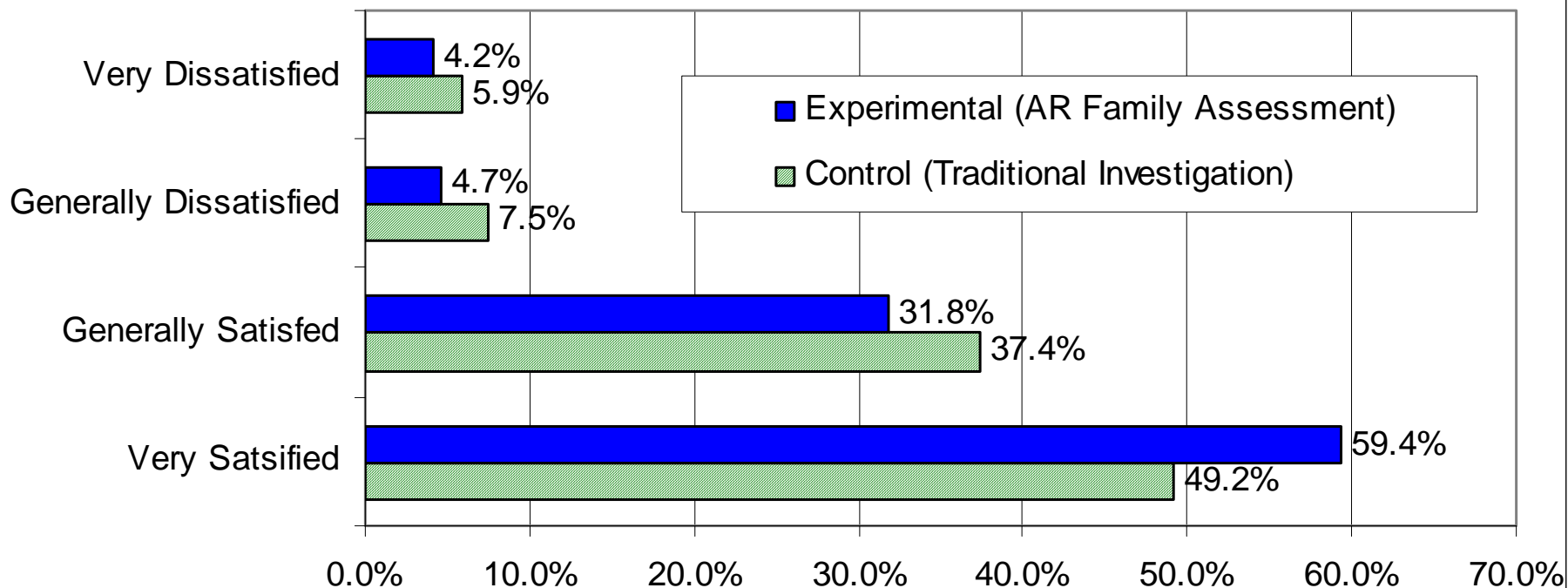
Ongoing Evaluation Tasks

Family Feedback:

- Families are contacted on a regular basis
- Currently about 450 families have replied
- The following analyses of based on responses of 381 families
- Families are receiving a \$20 stipend for their response
- Family interviews are currently starting
 - These are to provide more detailed information about family situations, family needs and worker/agency responses
 - Caregivers will receive another \$20 for the interview

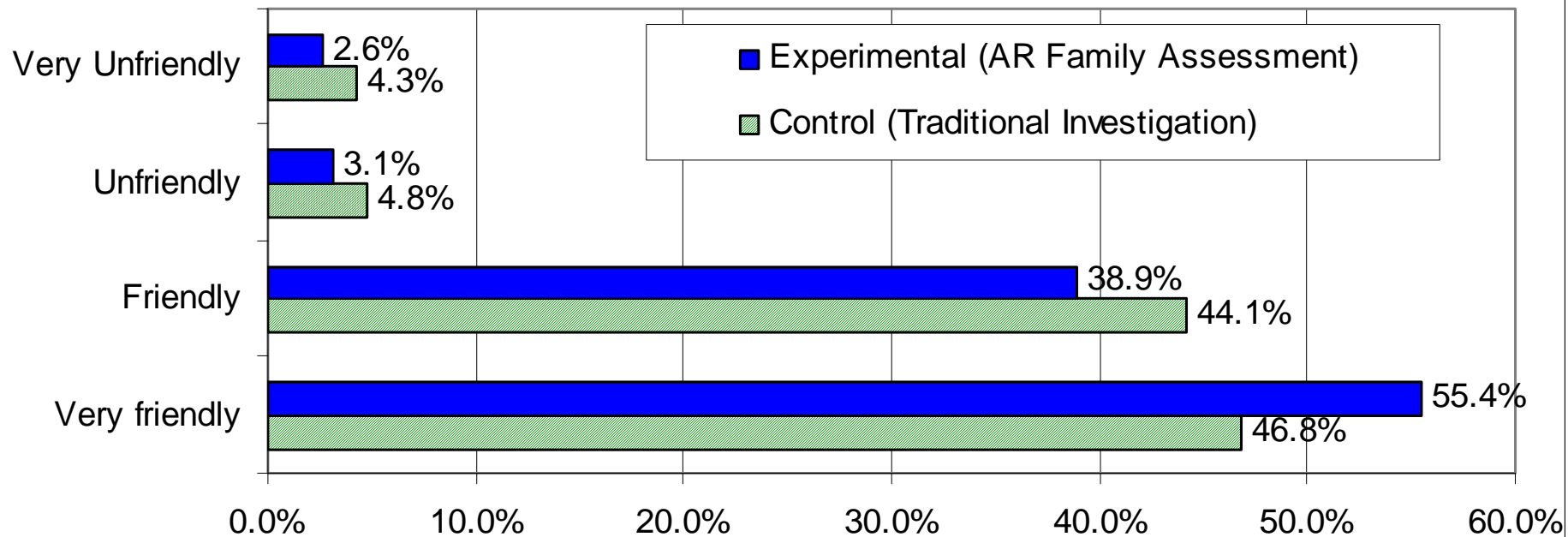
Family Responses

Satisfaction with Treatment by Worker



Family Responses

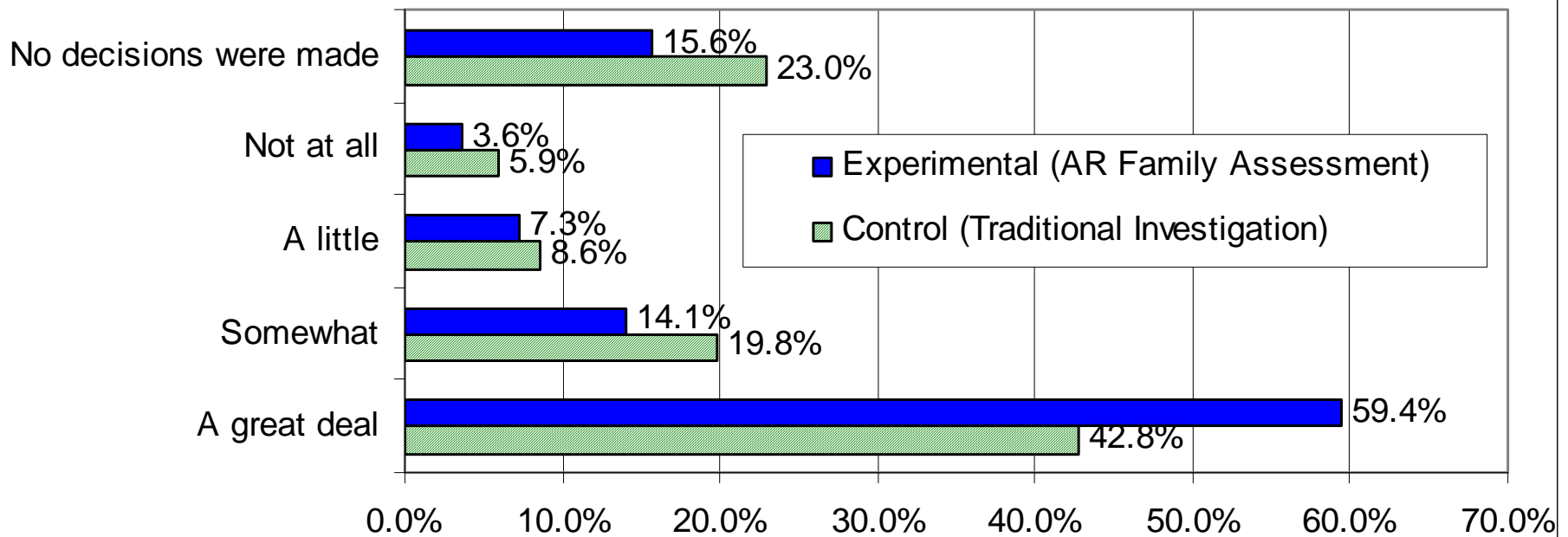
Manner of treatment by worker



Family Responses

Involvement in Decision Making

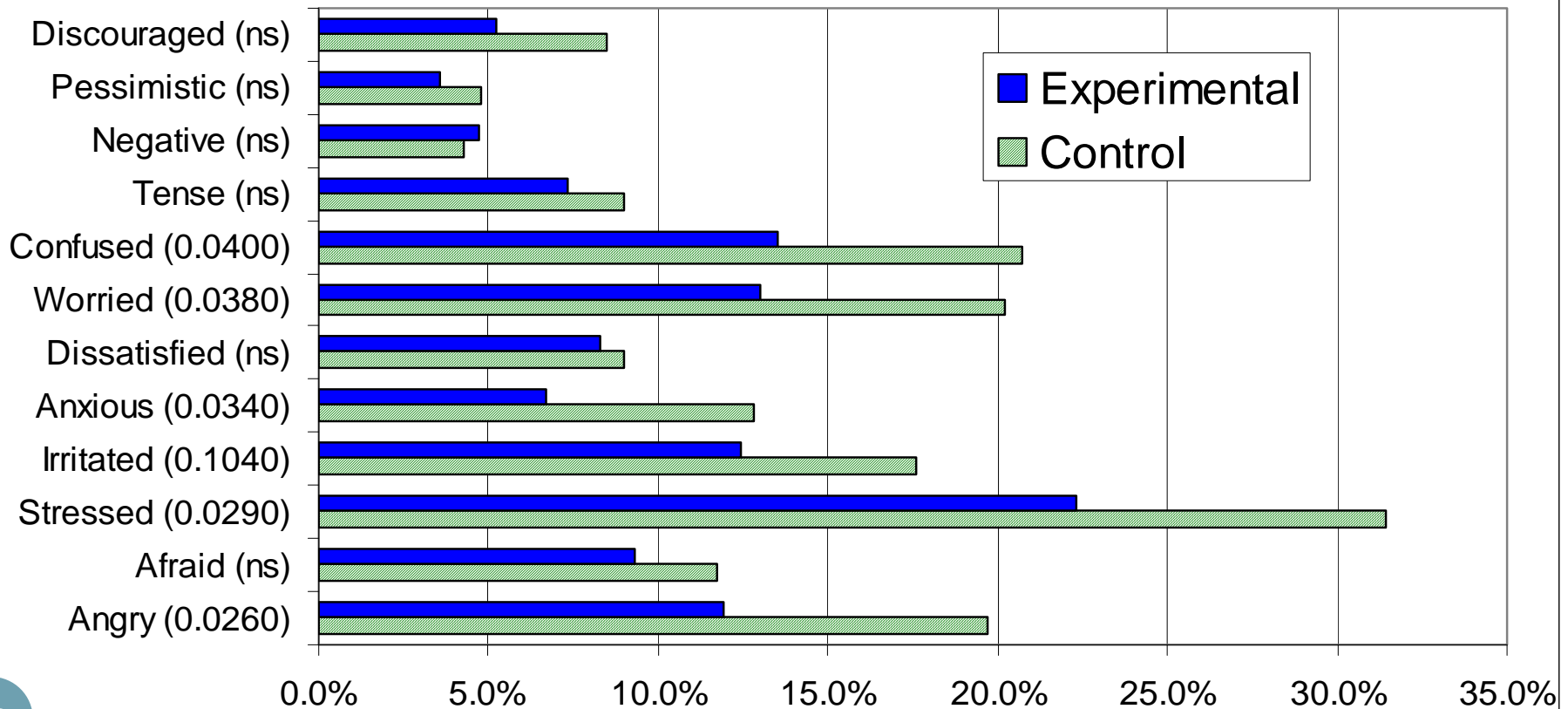
Level of involvement in decisions made about your family?



Family Responses

Emotional Response to Worker Visit

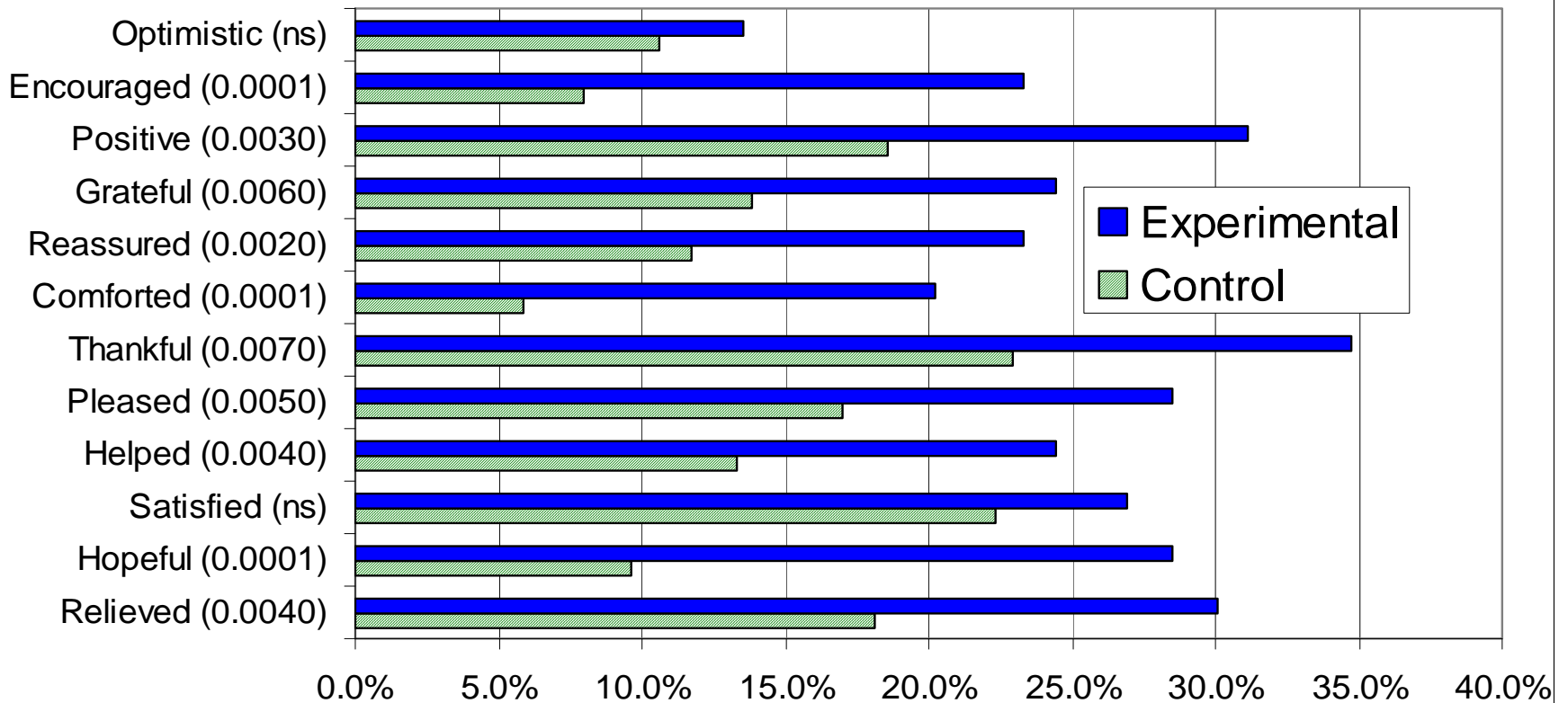
How would you describe your feelings at the end of the first visit? (Negative Emotions)



Family Responses

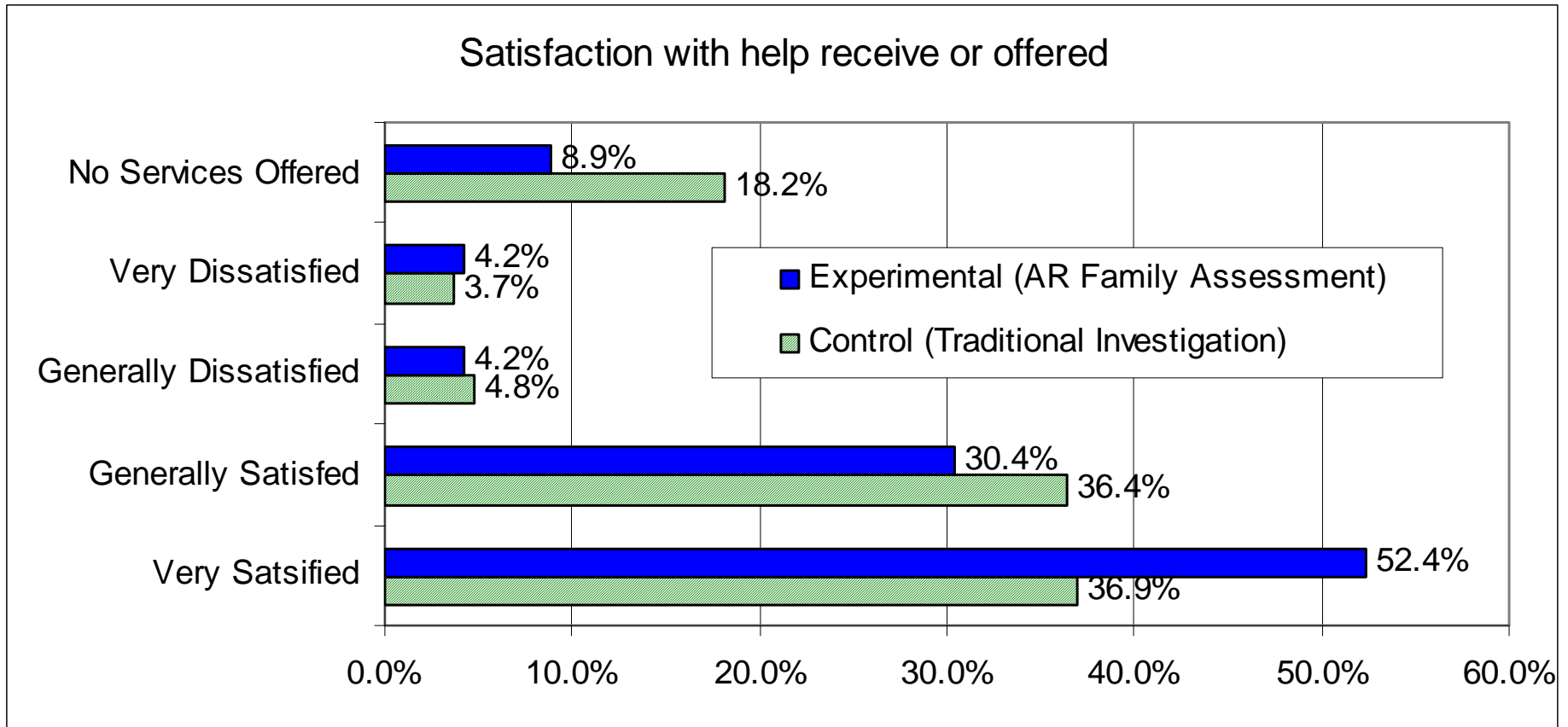
Emotional Response to Worker Visit

How would you describe your feelings at the end of the first visit? (Positive Emotions)



Family Responses

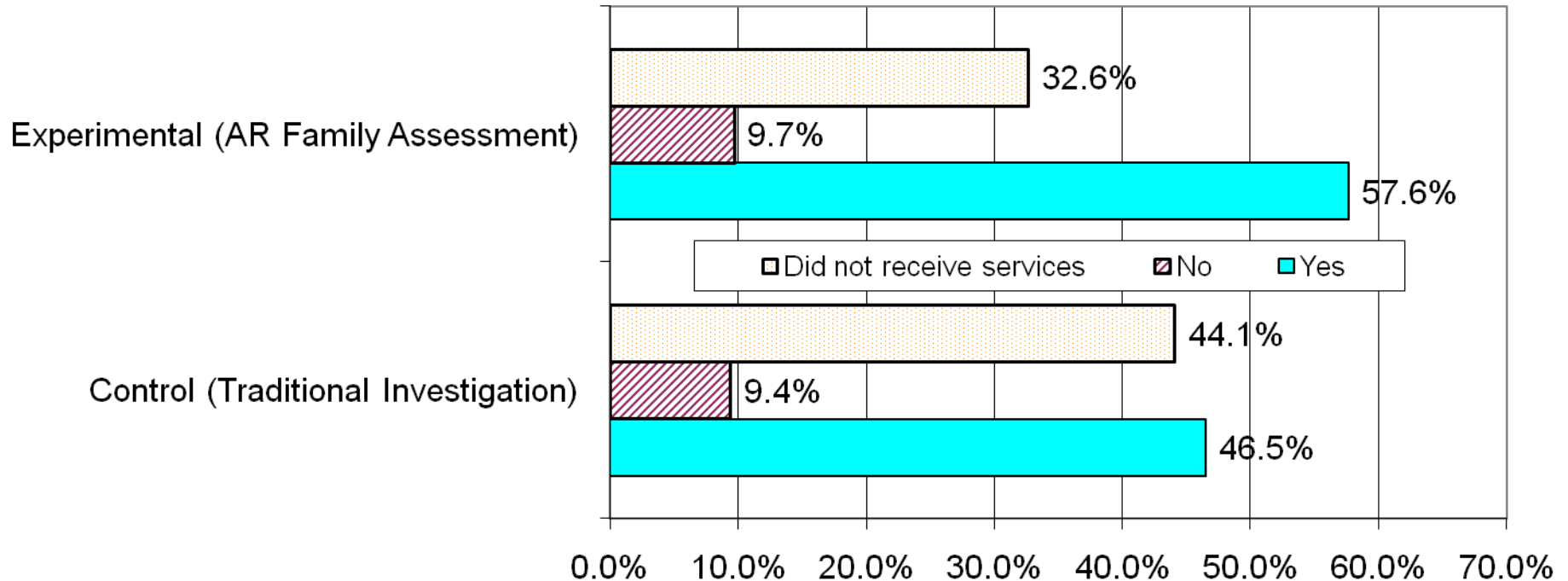
Satisfaction with Help Received or Offered



Family Responses

Services were the Kind Needed

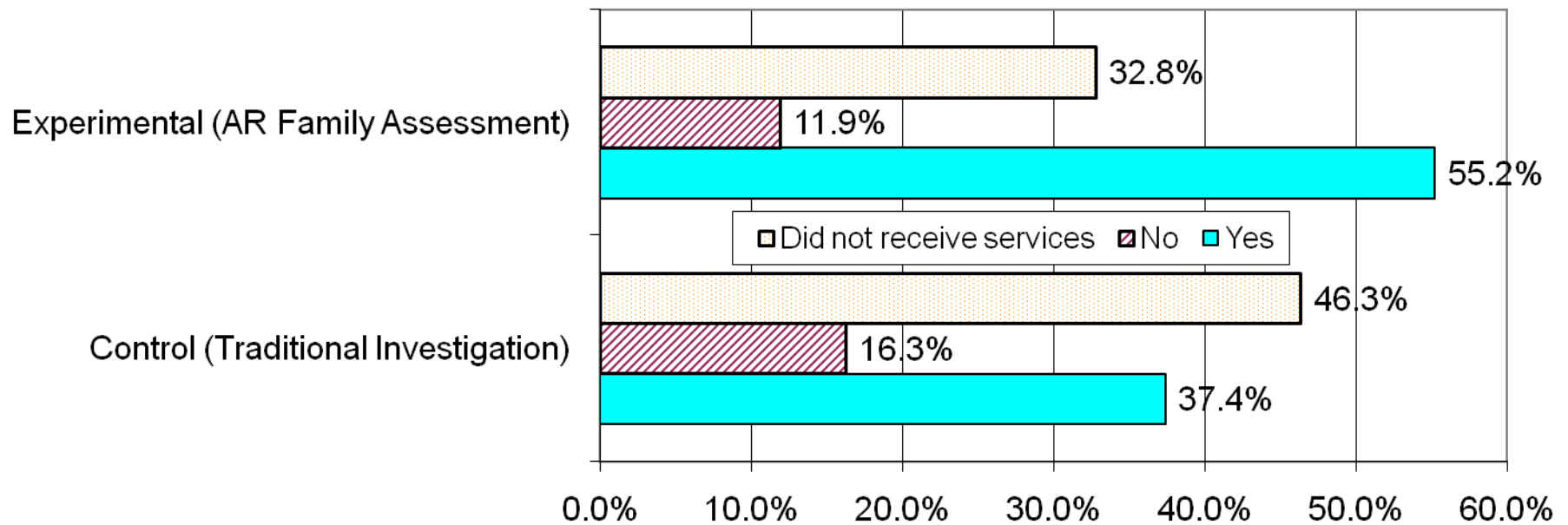
If you received some help or services, was it the kind you needed?



Family Responses

Services were Enough to Really Help

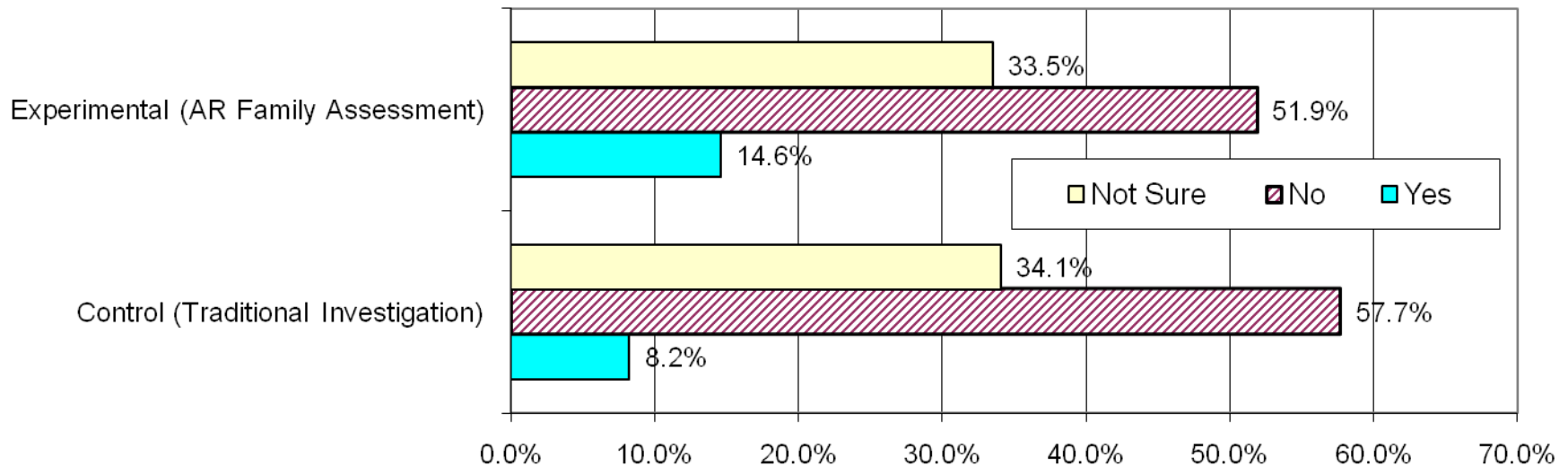
If you received help or service, was it enough to really help you?



Family Responses

Referrals to other agencies

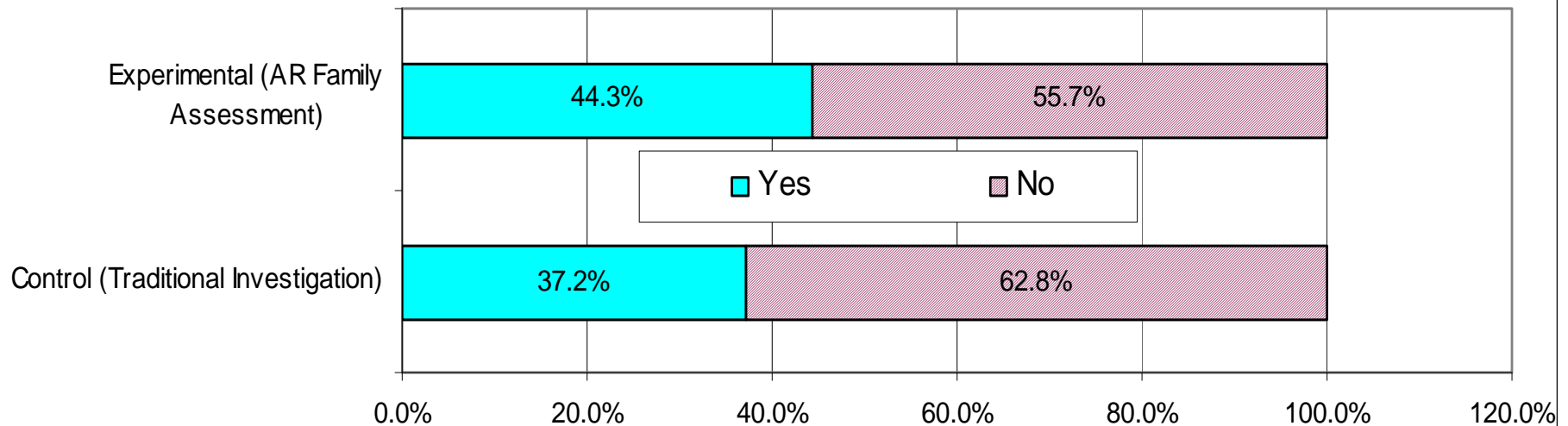
Did your worker contact any other agency for you?



Family Responses

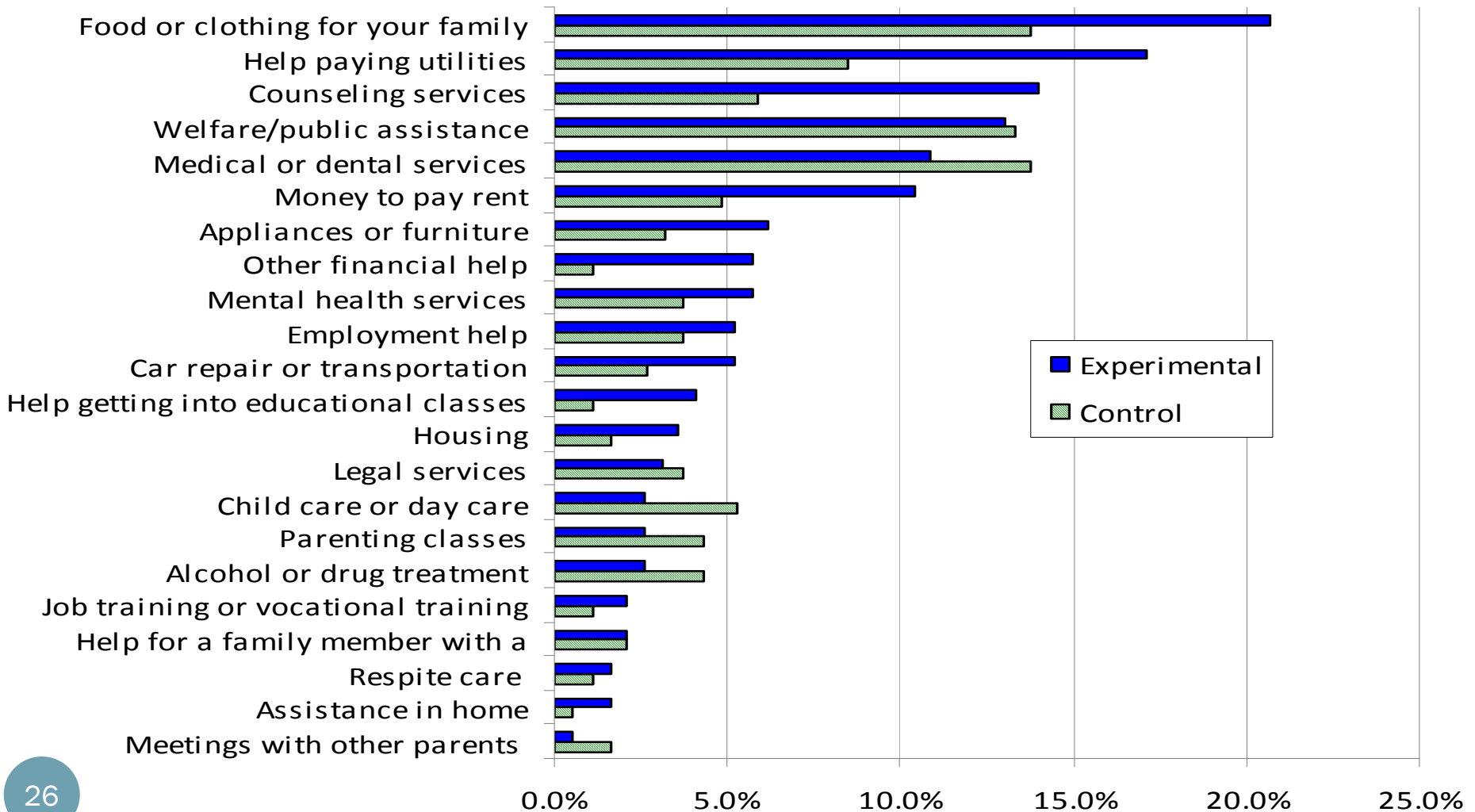
Direct assistance by worker

Did your worker provide any direct assistance?



Family Responses

Did worker help you or another family member get any of the following help?



Ongoing and Monthly Evaluation Tasks

Pathway Assignment

- Data received and entered

Service Plans

- Many service plans received and catalogued
- Service plan reviews begun

Effects on the Courts

- Analysis of out-of-home placement effects
- Court contacts in August-October

Calendar

May June July Aug Sep Oct Nov Dec 2010 Jan Feb Mar



Random Assignment

Cost Data

Office Visits

Final Visits

Family Surveys

SACWIS Data

???

Case Specific Surveys

2nd Community Survey

2nd General Worker Survey